

Mechinagar Municipality
Office of the Municipal Executive
INSTITUTIONALIZING GBV RESPONSE IN NEPAL PROJECT
PROJECT IMPLEMENTATION UNIT-MECHINAGAR
MECHINAGAR MUNICIPALITY, ITTABHAATA, JHAPA

REQUEST FOR EXPRESSIONS OF INTEREST

(Publication Date: 7th October 2025)

Ref. no-1272

COUNTRY: Nepal

NAME OF PROJECT: Institutionalizing GBV Response in Nepal

Grant No.: TF0C3548

Assignment Title: Hiring of Case Manager-Mechinagar

Contract ID: NP-MOWCS-511652-CS-INDV

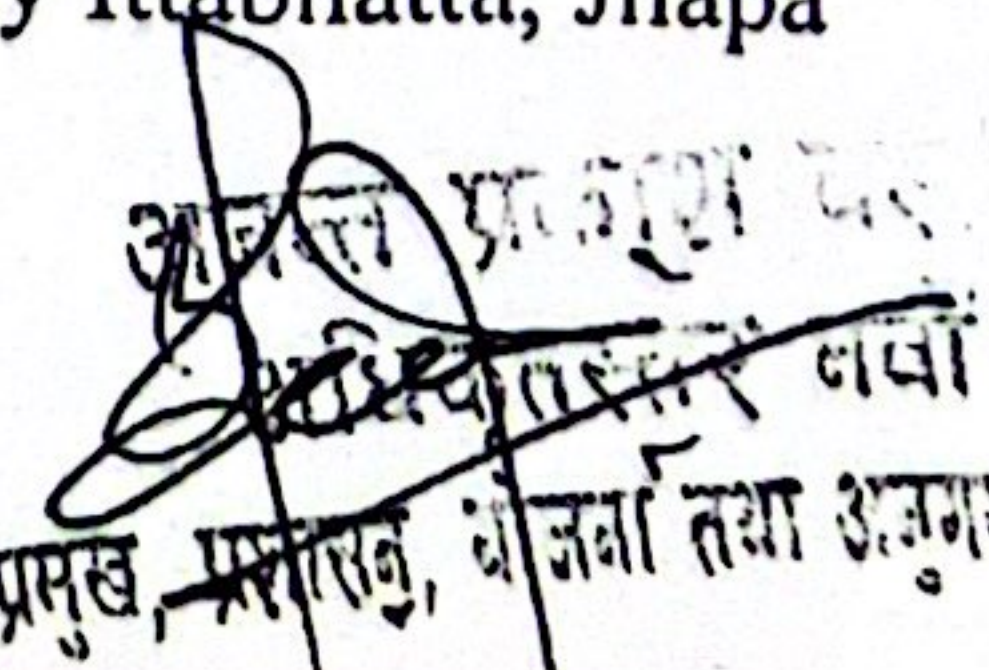
1. The Government of Nepal *has received* financing from the World Bank toward the cost of the Institutionalizing GBV Response in Nepal Project, and intends to apply part of the proceeds for consulting services.
2. The consulting services ("the Services") include recruitment of one individual consultant namely Case Manager. Please refer to the TOR for details. The expected start date of assignment will be **5th November 2025**.
3. The detailed Terms of Reference (TOR) for the assignment can be found at the following website: <https://mechinagarmun.gov.np> or can be obtained upon a written request to Women Development Officer and *IGBVRN focal person – Jayanti Kharel*.

The Institutionalizing GBV Response in Nepal Project, Project Implementation Unit-Mechinagar (PIU-Mechinagar) now invites eligible individuals ("Consultants") to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services with their CVs.

The last date of submission of the proposal is **29th oct 2025** within office hours. The duration of contract award, and description of the assignment shall be clearly stipulated when mentioning as a work experience.

4. Consultant will be selected in accordance with the Individual Consultant Selection (ICS) method set out in the World Bank's Procurement Regulations.
5. The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" July 2016 [5th Edition, September 2023], setting forth the World Bank's policy on conflict of interest.
6. Further information can be obtained at the address below during office hours.
7. Expressions of interest must be delivered in a written form to the address below in person, or by mail, or by email by **29th oct 2025**.

Institutionalizing GBV Response in Nepal Project,
Project Implementation Unit-Mechinagar, Mechinagar Municipality Ittabhatta, Jhapa
Attn: Ms. Jayanti Kharel, Women Development Officer
E-mail: jayantikharel21@gmail.com


प्रमुख, प्रशासन, योजना तथा अनुमति शाखा

TERMS OF REFERENCE

Case Manager

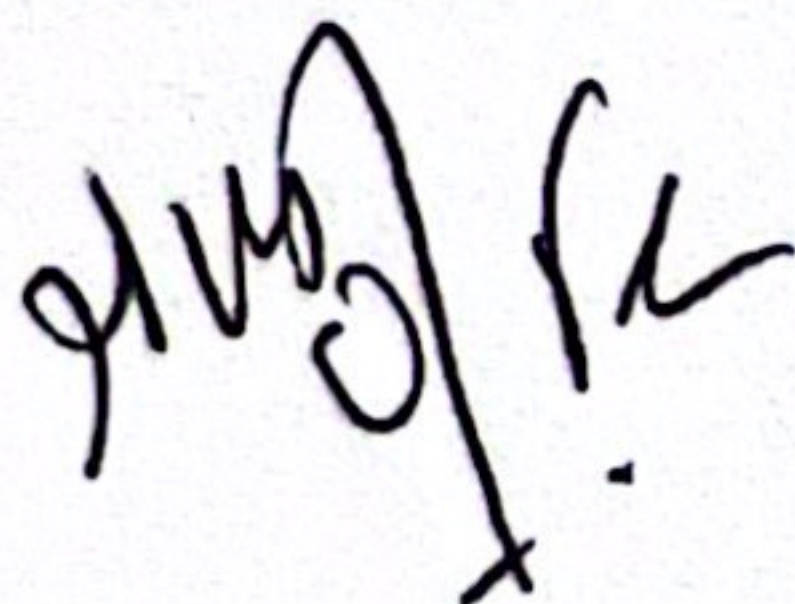
Institutionalizing Gender Based Violence Response in Nepal (P180665)

Project Implementation Unit (PIU) – Mechinagar Municipality

1. Background:

Gender-Based Violence (GBV) is a critical human right, social and protection issue that extremely affects women and girls. The Government of Nepal has adopted a zero-tolerance policy to address GBV, and has laws and policies aimed at addressing GBV issues, including the Domestic Violence Act, and GESI Policy at federal, provincial and local levels. The Local Government Operation Act 2074 BS, mandates local levels to prevent and address GBV. Accordingly, the local level entails the responsibility to review and monitor programs against GBV and to provide necessary services, including referral, protection, counseling services, and legal assistance to GBV survivors.

In this context, the Ministry of Women, Children, and Senior Citizens (MoWCSC), with support from a World Bank-funded initiative, is implementing the *Institutionalizing Gender-Based Violence Response in Nepal (IGBVRN)* project. This project aims to enhance access to multi-sectoral GBV response services for women and girls across six local governments (Ramgram and Tilotama in Lumbini Province; and Urlabari, Mechinagar, Dhankuta, and Bhotkhola in Koshi Province) and strengthen comprehensive, survivor-centered GBV response systems particularly in the health, legal, psychosocial, and referral service sectors. The project focuses on improving service delivery, building institutional capacities, and addressing behavioral change among first responders to ensure that GBV survivors receive timely, ethical, and coordinated support. A dedicated Case Manager will play a crucial role in these efforts, serving as the primary point of contact for survivors, coordinating appropriate support services, and upholding/overseeing principles of confidentiality, dignity, and respect throughout the response process.

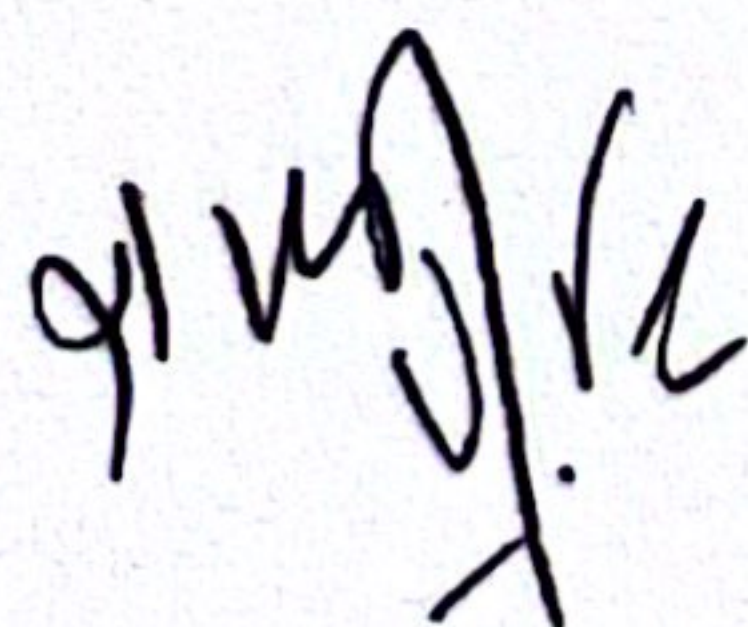
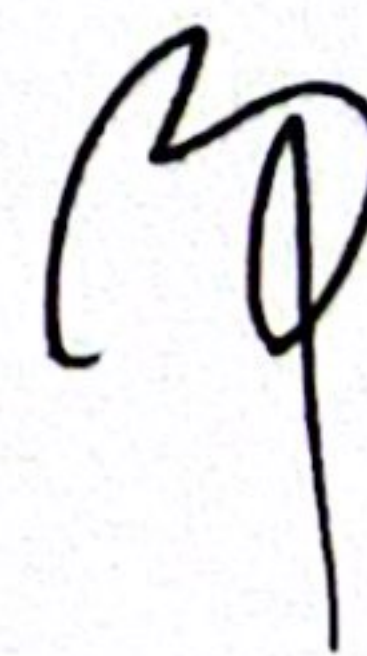


2. Objective:

- To provide confidential, survivor-centered case management services to individuals affected by GBV.
- To provide strategic and operational leadership to the case management team.

3. Job responsibilities

- Conduct assessments to understand the urgency of each case, including risk of harm or further violence and maintain thorough documentation.
- Develop case action plans in collaboration with survivors, prioritizing their safety, dignity, and informed consent, and support the development of care plan for survivor.
- Coordinate with OCMC, health service, psychosocial, legal, security and interim/ long term shelter providers for need base referral support.
- Maintain updated service mapping and ensure appropriate, confidential referrals to health, psychosocial, legal, shelter, and other relevant services.
- Liaise with service providers, PIU, Safe space, mobile clinic and other project support mechanism to strengthen coordinated care, and ensure survivors receive comprehensive survivor-centered support.
- Ensure compliance with ethical standards to maintain accurate, confidential case records in line with data protection requirements and GBV data management system.
- Contribute to case data analysis and reporting as required by the project and PIU.
- Supervise and mentor to case workers and Psychosocial counsellors in their day-to-day activities, including to provide timely and effective support to GBV survivor and ensure safe documentation and accurate data management.
- Support the development and dissemination of IEC (Information, Education, Communication) materials.
- Adhere to the principles of respect, safety, confidentiality, non-discrimination, and do no harm.
- Ensure survivor's informed consent for all actions and referrals.
- Contribute to the formulation of SOP/guidelines, referral mechanisms, and other relevant protocols.

- Bachelor's degree in Social Science, Gender Studies, Law, Psychology, or related field.
- Preferably 5 years of general experience, with at least 2 years of specific experience in GBV case management or protection services. Must demonstrate ability to manage a caseload and work independently.
- Experience working within multi-sectoral GBV response systems, including coordination with health/legal/psychosocial/ shelter service providers preferred.
- Excellent interpersonal, communication, and documentation skills, including GBV data management. Prior experience working on donor-funded project/ World Bank project, is preferred.
- Prior involvement in capacity building or training frontline workers (e.g., health staff, police, paralegals) on GBV case handling is a strong asset.
- Prior experience in supervising a team.
- Proficiency in local language(s); English proficiency is preferred.

6. Duration and Location

The consulting services will span a period of 32 person-months, with an intermittent 29 months. The initial engagement period will be for 7 months, tentatively from November 2025 to June 15, 2026. Any extension beyond June 15, 2026 will be subject to the contract being extended beyond its current closing date of July 31, 2026. Should the project be extended, the contract will automatically terminate at the end of the initial engagement of June 15, 2026. The commencement date will be confirmed through the Notice to Proceed (NTP). If the NTP specifies a different commencement date from the one in the agreement, the NTP date will take precedence.

Duty station shall be the office of Project Implementation Unit (PIU) Mechanism and any other station within the municipality/rural municipality as designated. The Case Manager is required to undertake field visits at regular interval.

7. Reporting and Documentation:

The Case Manager will report to PIU focal person in coordination with

as follows

- Prepare monthly, quarterly and annual progress reports.
- Case documentation and reports.

7. Expected key achievement

- Successfully managed and resolved a high number of GBV cases while ensuring confidentiality and survivor-centered care.
- Facilitated timely medical, legal, and psychosocial support for all survivors under management.
- Produced accurate and timely case reports and data analysis to inform program improvements.
- Strengthened multi-sectoral coordination through active engagement with local authorities and partner organizations.

9/11/2020

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